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## *Fax Cover Sheet*

**DATE:** February 9, 2004

**FROM:** Susan L. Trader  
Senior Patent Administrator  
Direct Dial 703 464 8114  
sltrader@mintz.com

Client No.

23453

Matter No.

035

**To:**

COMPANY	BUSINESS #	FAX #
USPTO		(703) 872-9306
		(703) 746-9020

**MESSAGE:**

Re: U.S. Patent Application Serial No. 09/455,534  
Filed December 6, 1999

The attached Response and Petition for Extension of Time were filed in the USPTO on November 6, 2003, as can be seen from the attached postcard receipt. However, only the IDS filed that same day is showing up in Private PAIR. Please ensure that the attached Response is made of record in the file.

Best regards,

*Susan Trader*

Susan L. Trader  
Senior Patent Administrator

**We are sending a total of 15 pages, including this cover sheet.**

Please call us at 703.464.4800, if you experience any problems.

**STATEMENT OF CONFIDENTIALITY**

THE INFORMATION CONTAINED IN THIS FAX IS INTENDED FOR THE EXCLUSIVE USE OF THE ADDRESSEE AND MAY CONTAIN CONFIDENTIAL OR PRIVILEGED INFORMATION. IF YOU ARE NOT THE INTENDED RECIPIENT, YOU ARE HEREBY NOTIFIED THAT ANY FORM OR DISSEMINATION OF THIS COMMUNICATION IS STRICTLY PROHIBITED. IF THIS FAX WAS SENT IN ERROR, PLEASE IMMEDIATELY NOTIFY US BY PHONE.

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

IN RE PATENT APPLICATION OF: Michael ZIRNGIBL *et al.*  
SERIAL NO.: 09/455,534  
FILING DATE: December 7, 1999  
ART UNIT: 2645  
EXAMINER: M. CHOW  
FOR: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC DEPLOYMENT  
OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE SERVICES, WITH  
INTEGRATED INBOUND AND OUTBOUND VOICE SERVICES

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**Mail Stop Fee Amendment**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA. 22313-1450

**TRANSMITTAL LETTER**

Sir:

Transmitted herewith for filing in the present application are the following documents:

1. One-month Petition for Extension of Time (in duplicate);
2. Response to Non-Final Office Action (Paper No. 17);
3. Supplemental Information Disclosure Statement (in duplicate);
4. PTO Form-1449 (3 pages) with sixty-four (64) references attached; and
5. Check No. 2521 in the amount of \$290.00.

Our check for \$290.00 is enclosed covering any required fees. In the event any variance exists between the amount enclosed and the Patent and Trademark Office charges, please charge or credit the difference to our Deposit Account 50-0311, Reference No. 23453-035. A duplicate copy of this letter is enclosed for that purpose.

If the enclosed papers are considered incomplete, the Mail Room is respectfully requested to contact the undersigned at (703) 464-4800.

Respectfully submitted,

Date: November 6, 2003

By:

  
Bradford C. Blaise  
Registration No. 47,429

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Atty Docket No.: 23453-035

Inventor(s): Michael ZIRNGIBL et al.

Serial No.: 09/455,534

Filing Date: December 7, 1999

Title: SYSTEM AND METHOD FOR THE CREATION AND AUTOMATIC  
DEPLOYMENT OF PERSONALIZED, DYNAMIC AND INTERACTIVE VOICE  
SERVICES, WITH INTEGRATED INBOUND AND OUTBOUND VOICE  
SERVICES

Documents Filed:

1. Transmittal Letter (in duplicate);
2. One-month Petition for Extension of Time (in duplicate);
3. Response to Non-Final Office Action (Paper No. 7109);
4. Supplemental Information Disclosure Statement (in duplicate);
5. PTO Form-1449 (3 pages) with sixty-four (64) references attached; and
6. Check No. 2521 in the amount of \$290.00.

VIA HAND DELIVERY

Sender's Initials: BCB/kdo

Date: November 6, 2003